

THE
HIDEAWAY
EXPERIENCE™



Accessibility Guide

The Lovers Hideaway

October 2019

ADDRESS

Balkello Farm
Auchterhouse, By Dundee
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Scotland

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Booking Information

Payment

Choose from two rates:

Flexible - Booking more than six weeks ahead? Secure your Hideaway with a 25% deposit, and get free cancellation until you pay the balance (we'll automatically take this six weeks before your stay).

Advanced purchase - Get the best deal by paying the full, non-refundable price today.

No card charges: we never charge you extra to pay by credit or debit card

No date restrictions: start your visit any day of the week

Essentials included: the cost of your Hideaway includes electricity, heating, logs, towels, robes, linen and Wi-Fi

Complimentary transfers: staying three nights or more? We'll collect you from the train station or airport

Check in from 4pm – so we can make sure everything's perfect for your arrival

Check out until 11am – if you need extra time, just select the '24-hour stay' upgrade when you book

24-hour packages

Check in from 2pm – to help you make the most of your stay

Check out until 2pm – so you get a full 24 hours together

Pre-arrival

Getting here

By plane:

Dundee Airport: 15 mins / 6 miles

Edinburgh Airport: 1 hr 15 mins / 62 miles

By train:

Dundee Station: 15 mins / 7 miles

By car:

Sat nav doesn't always find us, so we'll send you full driving details when you book.

By helicopter:

Land right next to your hideaway

Taxi service - including accessible taxis: [+44\(0\)1382 204060](tel:+44(0)1382204060)

Changing Places:

- The closest Changing Places toilet is Camperdown park (6 miles away). View link here <http://changingplaces.uktoiletmap.org/toilet/view/93>

Local Public Transport:

- <https://www.travelinescotland.com/>

The Lovers Hideaway:

Overview:

- There are motion sensor lights at the entrance of the cottage
- All hallways are lit by LED spotlights
- The outside decking area is lit by LED spotlights
- There are no stairs within the property
- There are steps are certain areas within the property and grounds
- The property is open plan

- All large window have blinds
- Blinds are controlled via pull cord on each blind
- The pull cord is 141cm above the floor

Parking

- There is parking directly outside the property
- The parking area is stone gravel
- There is space for at least 3 vehicles

Lightswitches:

- All light switches are 106cm above the floor, unless otherwise stated

Entrance:

- The entrance door width is 82cm
- The lip at the bottom of the door is 3cm

Second door:

- The door width is 80cm
- The door opens towards the inside of the cottage

Inside the property

Kitchen/Dining room:

- The kitchen worktop counter is 92cm above the floor
- The sink is 92cm above the floor
- The dining table is rectangular and seats 2 people
 - The height of the table is 76cm above the floor
 - The dining table legs are 60cm and 105cm apart
- The light switches are 106cm above the floor
- The kitchen is lit with LED spot-lights
- The oven is forward top opening
- The opening bar is 90cm above the floor
- The hob is 92cm above the floor

Fridge-freezer:

- Fridge section is the whole right-hand side
- The highest shelf is 135cm above the floor
- Freezer section is whole left-hand side
- The highest shelf is 127cm above the floor
- The shelves are adjustable
- There is an ice machine on the exterior of the fridge-freezer
- The ice dispersal button is 114cm above the floor

[Click here to view kitchen/dining room:](#)

Living room

- There is a door that leads to the decking
- The door is heavy
- The door opening is 120cm
- The door is a sliding door
- There is a step to access the decking
 - The step is 5cm on the inside
 - The step is 10cm on the outside
- The small table is 43cm above the floor
- The large table is 47cm above the floor
- The thermostat on the wall is 128cm above the floor
- The light switch is 106cm above the floor
- The top of the sofa seat is 41cm above the floor

TV

- The bottom of the tv is 143cm above the floor
- The tv is wall-mounted
- The tv is on a swing bracket to adjust it's position

[Click here to view the living room](#)

The Bedroom

- The bedroom is accessed through an opening width of 97cm
- The width of entrance door to the WC is 73cm
- The thermostat on the wall is 128cm above the floor
- There is a flat-screen wall mounted TV
- The TV is 143cm above the floor
- The TV is on a swing bracket to adjust its position

Bed:

- The bed is super king size: width 180cm length 200cm
- The top of the mattress is 72cm above the floor
- The bed-side tables are 60cm above the floor

Wardrobe:

- The doors open towards you
- The door handles are 100cm above the floor

Drawer handles:

- Lowest 15cm above the floor
- Highest 94cm above the floor

Chair:

- The top of the chair seat is 45cm above the floor
- The width of the chair seat is 60cm

Dressing table

- The top of the dressing table is 84cm above the floor
- The bottom of the dressing table is 70cm above the floor

[Click here to view the bedroom](#)

The WC

- The width of the entrance door to the bedroom is 73cm
- The width of the entrance door to the bathroom is 72cm

- The hand basin is 80cm above the floor
- The light switch is 110cm above the floor
- The shaver socket is 102cm above the floor
- The mirror starts 110cm above the floor
- The swing mirror is 130cm to 155cm above the floor
- The toilet roll holder is 80cm above the floor
- The toilet flush is 100cm above the floor

[Click here to view the WC](#)

The Bathroom

- The width of the entrance door to the bathroom from the WC is 72cm
- The width of the entrance door to the bathroom is 72cm

Bath:

- The lowest height of the bath is 56cm above the floor
- The highest part of the bath is 76cm above the floor
- The width of the bath at its narrowest is 60cm
- The length of the bath as its narrowest is 130cm

Shower:

- There is a step to the entrance of the shower
- The step is 2cm
- The shower control are 97cm, 107cm and 117cm above the floor

Sauna & Spa

- There is a sauna and spa room within the bathroom
- The width of the doors are 60cm
- The sauna control is 120cm above the floor
- The light switch is 110cm above the floor

- There is a door that leads to the decking
- The door is heavy
- The door opening is 120cm
- The door is a sliding door
- There is a step to access the decking
 - The step is 5cm on the inside
 - The step is 10cm on the outside

[Click here to view the bathroom](#)

Outside

- There is a mixture of decking, pavement, gravel and grass surrounding the cottage

Decking:

- There is a step from the decking to the surrounding garden of 15cm
- The decking is partially covered
- The decking is lit by LED spotlights
- Light switches for the decking are located inside the property
- There are two speakers located at each end of the decking area
- The two speakers are controlled from inside the property

Glass doors:

- There are two sliding glass doors leading into the property
- The doors can only be unlocked and opened from the inside
- Each door has a step
- The step is 10cm on the outside of the property
- The step is 5cm on the inside of the property
- The width of each door is 120cm

The decking contains the following:

- Outdoor day bed. Top of the seat is 44cm above the floor
- Double hammock
- BBQ. Surface tops and grill is 85cm above the floor
- Hot tub. Top of hot tub is 46cm above the floor
- Table. Top of the table is 71cm above the floor
- Chairs. Top of the seat is 47cm above the floor
- Shower:
 - The shower is located next to the hot tub
 - The controls are 102cm above the floor

Side gate:

- There is a side entrance gate located to the east of the property
- The width of the gate is 86cm
- The gate is operated by a ring handle latch

[Click here to view the decking area](#)

